

## **Job Title:**

**Bakery Counter Staff** 

## **Required Years of Experience**

1+ years

#### **Job Details**

Frenchette Bakery is opening a second location at The Whitney museum. We will be expanding upon our current offerings at Frenchette Bakery, including sweet and savory, breakfast, lunch and take away options. We are seeking enthusiastic and dedicated candidates for our FOH team. We are looking for individuals with a passion for hospitality to join our team and grow with us.

Frenchette Bakery is goaled in creating another true neighborhood spot, providing a welcoming and positive experience to all our guests, and keeping museum goers caffeinated and satiated. We are quality-focused and prioritize locally sourced ingredients, offering artisan breads, viennoiserie, sandwiches, pizz'ette and specialty coffee.

Our FOH team members will be focused in creating a uniquely warm and positive environment.

The ideal candidate must have experience in a similar role including -

- Greeting all guests with warmth and hospitality.
- Accurately taking guest orders, making recommendations when appropriate, processing payments, packaging orders and/or preparing beverages in an efficient and friendly manner.
- Food and beverage knowledge.
- Strong communication and listening skills.
- Ability to work within a team and a willingness to help each other.
- Maintain efficiency with a sense of urgency throughout service.
- Opening and closing duties.
- Maintain display and re-stocking stations as and when required.
- Perform cleaning duties.
- General understanding of Department of Health (DOH) food safety standards.

### Job Requirements:

At least 1+ year of food service experience, plus:

- Demonstrate a high level of customer service.
- An ability to remain calm under pressure and thrive in a fast-paced environment.
- Communicate effectively with managers and team members.
- Team oriented.
- Ensure tidiness and cleanliness.
- Coffee & Espresso experience.
- Food Safety knowledge.
- Flexibility with schedule (Monday-Sunday, weekends required).
- Part/Full time availability.



- Able to reach, bend and frequently lift between 5-15 lbs.
- Able to work in a standing position for extended periods of time (up to 8 hours).

Frenchette Bakery at the Whitney considers applicants for all positions without regard to race, color, religion, creed, gender, national origin, age, disability, marital or veteran status, sexual orientation, or any other legally protected status. Frenchette Bakery at the Whitney is an equal opportunity employer.

## **Compensation Details**

• Compensation: Full/Part Time • Hourly (\$15.00) plus tips

# **Benefits & Perks:**

- Health insurance plan
- Commuter benefits
- · Opportunity for career advancement
- Dining discounts

## **Required Skills**

- Customer Service
- Communication
- Team Player
- Cashiering
- Product Knowledge
- Coffee Making
- Making Espresso Drinks
- People Oriented
- Food Safety Knowledge
- High Volume Service
- Organizational Skills