



www.frenchettebakerywhitney.com

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**Job Title:**

Bakery Barista

**Required Years of Experience**

2+ years

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**Job Details:**

Frenchette Bakery is opening a second location at The Whitney museum. We will be expanding upon our current offerings at Frenchette Bakery, including sweet and savory, breakfast, lunch and take away options. We are seeking an experienced Barista/Counter person with a passion for specialty coffee, a focus on hospitality and a love of baked goods to join our team. We are looking for individuals with a passion for hospitality to join our team and grow with us.

Frenchette Bakery is goaled in creating another true neighborhood spot, providing a welcoming and positive experience to all our guests, and keeping museum goers caffeinated and satiated. We are quality-focused and prioritize locally sourced ingredients, offering artisan breads, viennoiserie, sandwiches, pizz'ette and specialty coffee.

Our FOH team members will be focused in creating a uniquely warm and positive environment.

The ideal candidate must have experience in a similar role including -

- Acknowledge and positively engage all guests, displaying warmth and hospitality.
- Craft balanced quality espresso-based drinks using speciality coffee (Cafe Integral).
- Ability to "dial in" espresso with experience on a La Marzocco (or equivalent espresso machine).
- Consistently maintain high level quality control and ability to do latte art in a high-volume environment.
- Consistently maintain a clean and organized workspace
- Accurately taking guest orders, making recommendations when appropriate, processing payments, preparing beverages and/or packaging orders in an efficient and friendly manner.
- A full understanding of all menu items and how each is properly prepared and packaged.
- Strong communication and active listening skills to effectively deliver accurate messaging to both guests and team members.
- Ability to work within a team and a willingness to help each other.
- Maintain efficiency with a sense of urgency throughout service.
- Opening/closing duties and general cleaning duties.
- Maintain display and re-stocking stations as and when required.
- General understanding of Department of Health (DOH) food safety standards

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**Job Requirements:**

At least 2+ years of barista experience, plus:

- High level of customer service.
  - Excellent work ethic.
  - An ability to remain calm under pressure and thrive in a fast-paced environment.
  - Communicate effectively with managers and team members.
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- Team oriented.
  - Food Safety knowledge.
  - Flexibility with schedule (Monday-Sunday, weekends required).
  - Part/Full time availability.
  - Able to reach, bend and frequently lift between 5-15 lbs.
  - Able to work in a standing position for extended periods of time (up to 8 hours).

*Frenchette Bakery at the Whitney* considers applicants for all positions without regard to race, color, religion, creed, gender, national origin, age, disability, marital or veteran status, sexual orientation, or any other legally protected status. *Frenchette Bakery at the Whitney* is an equal opportunity employer.

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#### **Compensation Details**

- Compensation: Full/Part Time • Hourly (\$15.00) plus tips

#### **Benefits & Perks:**

- Health insurance plan
- Commuter benefits
- Opportunity for career advancement
- Dining discounts

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#### **Required Skills:**

- Customer Service
- Communication
- Coffee Knowledge
- Espresso Knowledge
- Dialing In Espresso
- Making Espresso Drinks
- Team Player
- High Volume Service
- Organizational Skills
- Food Safety Knowledge
- Health and Safety Procedures Knowledge
- POS Systems